



**US Army Corps  
of Engineers**  
Seattle District

**COMMANDER**  
SEATTLE, WASHINGTON 98124-2255

*June 1, 1998*

*Mr. Jeff Juel  
Construction Division  
Fort Lewis Area Office*

*Dear Jeff:*

*I am extremely proud of your efforts as a member of  
the C-17 project team at McChord Air Force Base.*

*Recognition that comes from a customer is the highest  
form of praise we can receive. In fact, the best way to  
pursue our strategic goal of "seeking growth opportunities"  
is not only to satisfy, but to delight them. The  
acknowledgement by Lieutenant General Robertson makes  
clear that your performance has gone above and beyond  
their expectations. You should be proud not only of your  
technical achievements but of the acknowledgement of the  
outstanding working relationship with the McChord team.*

*You are a great representative of the Corps team. Well  
done, Jeff.*

*Sincerely,*

A handwritten signature in cursive script that reads "James M. Rigsby".

*James M. Rigsby  
Colonel, Corps of Engineers  
Commanding*

*Thanks, Jeff!*

*Attachment #4 - 1 of 5*